# Online booking of car-ferry crossings in Scandinavia

- to/from and within Denmark

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# Online booking of car-ferry crossings in Scandinavia

to/from and within Denmark

	<u>Online</u>	booking	%,	2005
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<ul> <li>Mols-Linien</li> </ul>	45-50%

•	Bornho	lms	Γrafikken	35%
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<ul> <li>Scandlines</li> </ul>	30%

<ul><li>Stena</li></ul>	Line	20%

#### Mols-linien.dk - online car reservations

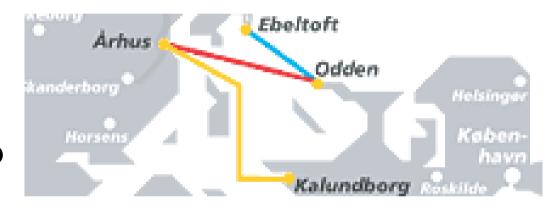
### but with no online payment

Online booking was established in the autumn of 2002.

2003: 25%

2004: 35%

2005: ~50%

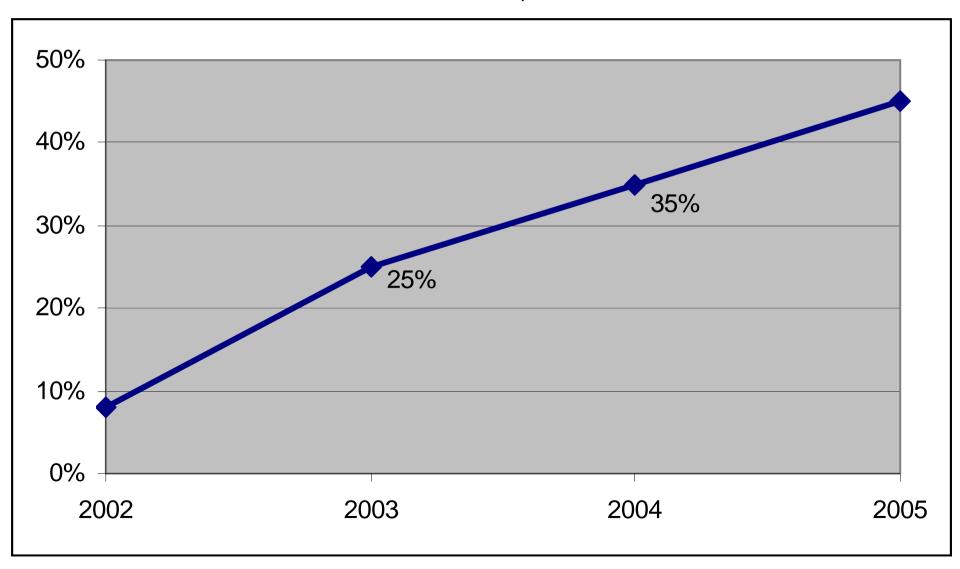


1 million cars are carried per year, of which 600,000 are reserved, 50% online and 50% by telephone.

The remaining 400,000 car crossings are "chance drivers" and drivers with 10 trip cards with guarantied place on ferry.

Source: Mols-Linien.

# Online reservations in percent of all cars reservations, Molslinien.dk



# Bornholmstrafikken.dk Online booking, foot passengers 2005

Passengers	Week 1, 05	Week 16, 05
Red ticket	100%	100%
Bornholm card	32%	38%
Standard ticket	10%	19%
Other types	0%	0%
Total, estim.	34%	40%

Source: Bornholmstrafikken.

Note: The total is estimated by writer. The stated total is lower, 30 and 31%.

Carries around 1,4 million passengers and 250.000 cars p.a.

## Bornholmstrafikken.dk Online booking, cars 2005

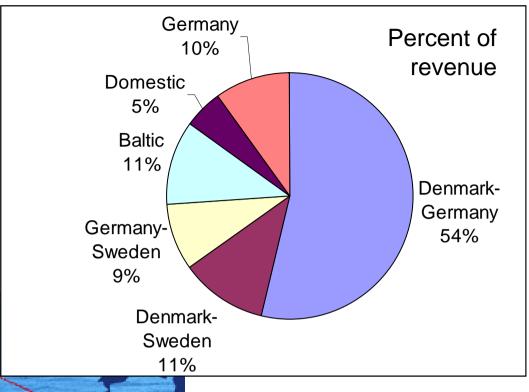
Cars	Week 1, 05	Week 16, 05
Bizz	58%	65%
Standard	21%	23%
Pensioners	23%	30%
Total, estim.	33%	37%

Source: Bornholmstrafikken.

Note: The total is estimated.

Stated total is a little different, 35 and 36%.

### Scandlines

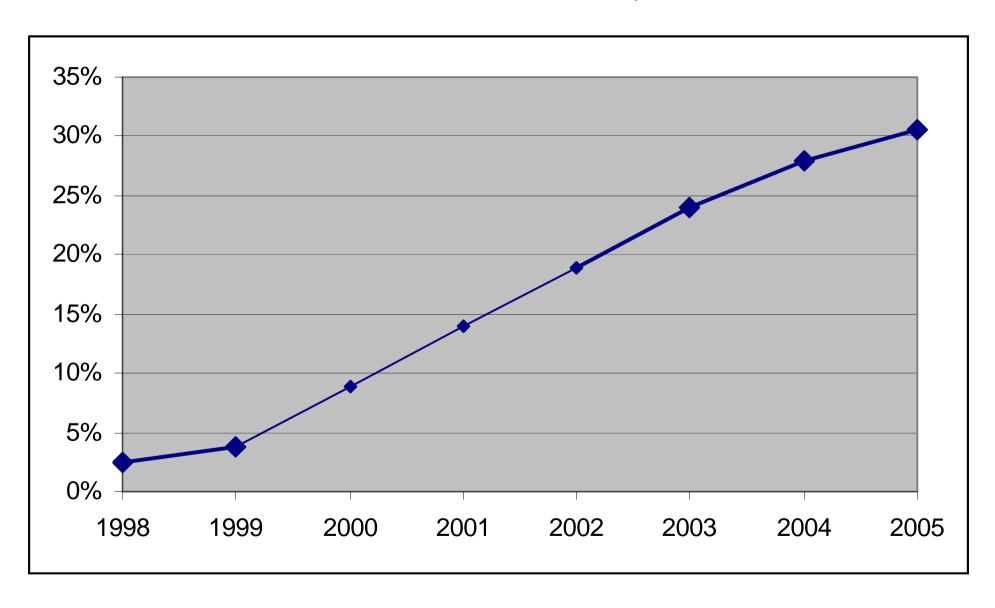


Scandlines, 2004: 20.3 million passengers.

Turnover: 447 million EUR ('03) of which 62% transport.

Carried 4.3 million cars p.a.. 29% or 1.26 million of these are booked beforehand.

### Online car reservations, Scandlines







Back to start	
<b>▼</b> Scandline	S in cooperation with
	SENVICE
Languages 💌	
→ HOTEL SEARCH	- worldwide
Town or island:	Specific hotel:
fi	
or Region:	If you do not specify a particular hotel, all available hotels will be shown.
	Only hotels from stars 0 🔻
Arrival: 23 💌	Month Year 9 2005 1 Single rooms (SGL)
Departure: 24 💌	9 V 2005 V 0 (DBL)  1 Total number of people
Price Limit:	The state of the s
You can book up to 3 rooms? Do you require 4 to 9 rooms? Do you require 10 or more roo Are you <b>travelling with chil</b>	i oms? i kdren
or do you require a camp be Conferences - / Event - Inquir	
Non-binding search	Cancel reservation Change
Terms & Conditions	Help



in with



Several ferry lines

hotel booking sites

cooperate with

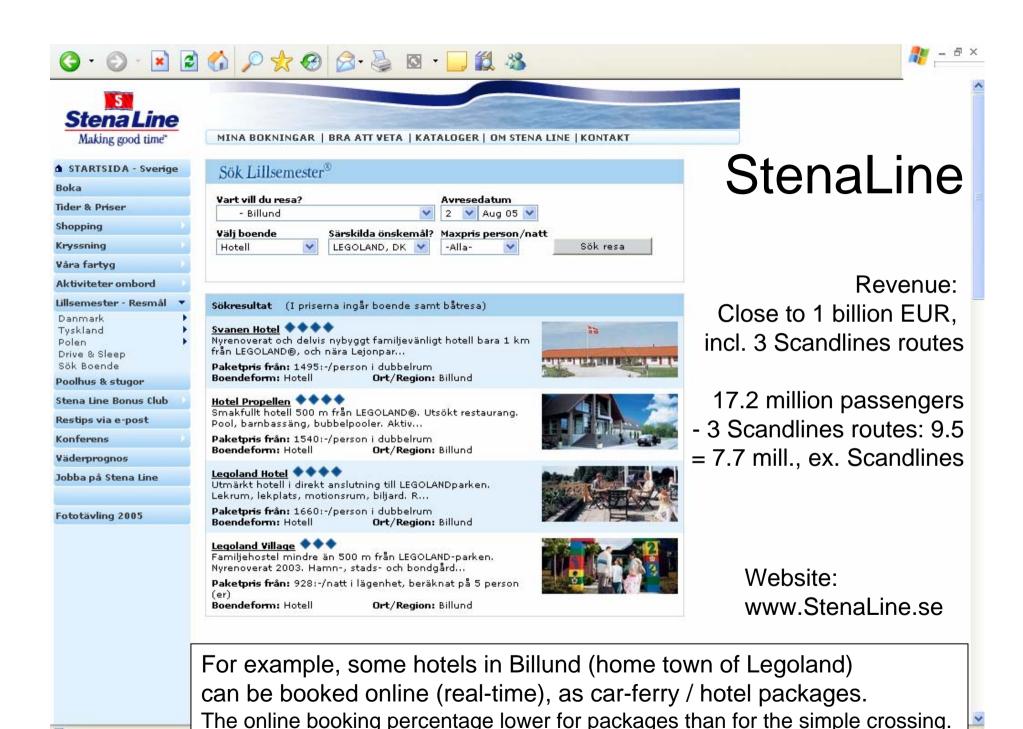
Scandlines.de

started offering

through HRS.de

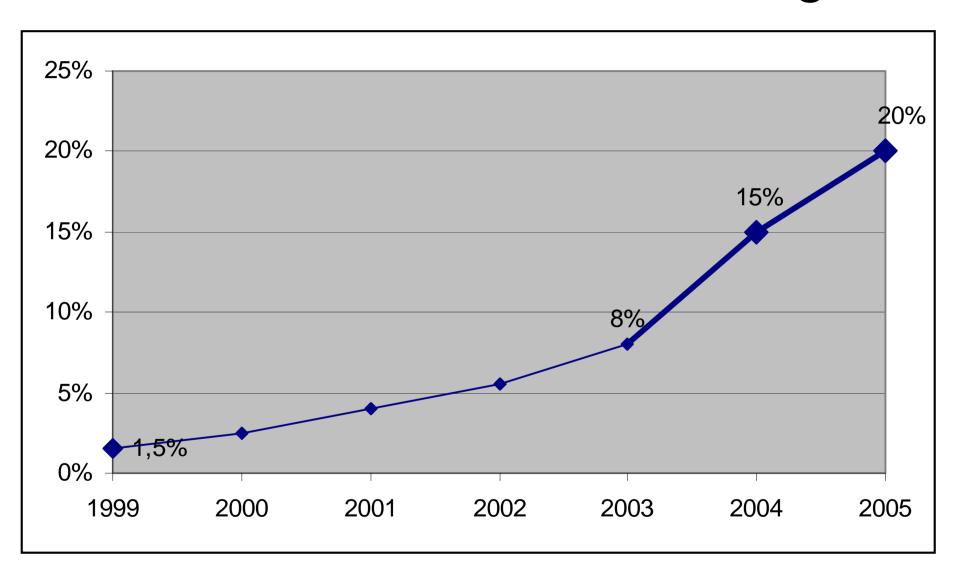
from 12 Sept. '05.

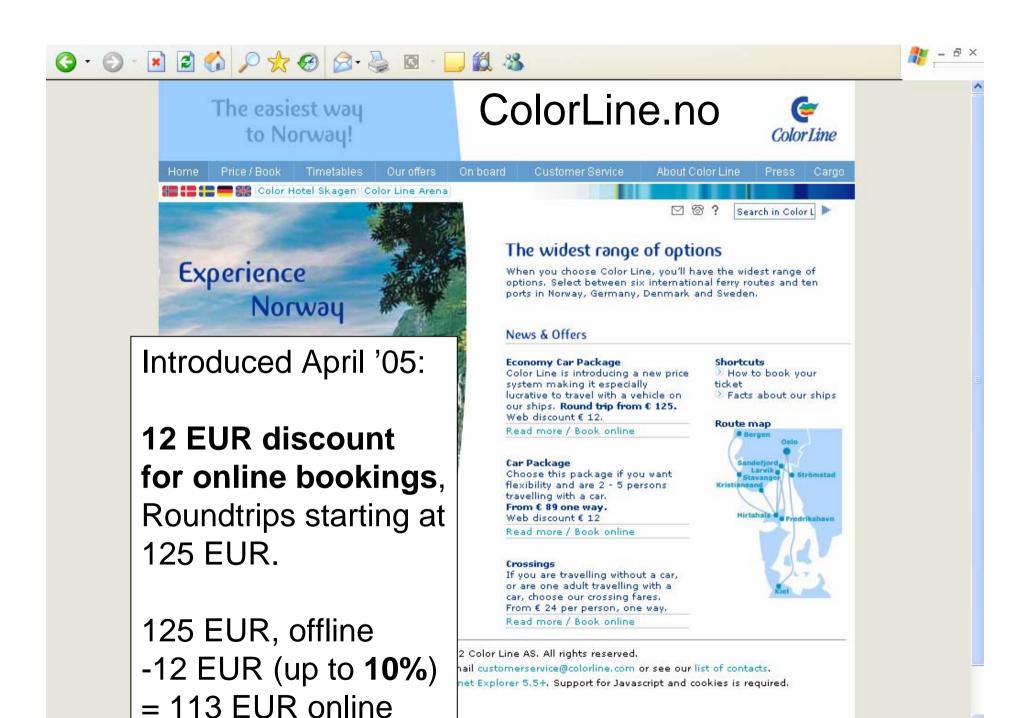
hotel booking



Done

## StenaLine.se: Online booking %















#### VAASA - UMEÅ

Home Booking Timetables Prices







By booking through our On-Line service you get a voucher worth 3 Euro which you can spend on the ship.

#### News

M/S Kahleberg is now M/S RG I

On Friday 1st of July Kahleberg was renamed and got her her new name M/S RG I. Her maiden voyage with the new name was to Sundsvall on the same day.

#### Summernews

This summer we will operate the **Vaasa - Umeå** route with both **Casino Express** and **RG I**. There will be a morning and evening departure from both ahrbours, see timetable 26.6-6.8.

We will also operate the Vaasa - Sundsvall route once a week with RG I.

#### Timetable change

Please note that the timetable on Vaasa - Sundsvall and Saturday evening Vaasa - Umeå has been changed. Please refer to timetable 2.7 - 6.8 for more information.

 Timetable VAASA - UMEÅ
 period: 7.8.2005 - 3.9.2005

 Mo, Tu
 We
 Th, Fr
 Sa \*)
 Su

 Vaasa departure
 20:00
 14:30
 09:00
 09:00
 21:00

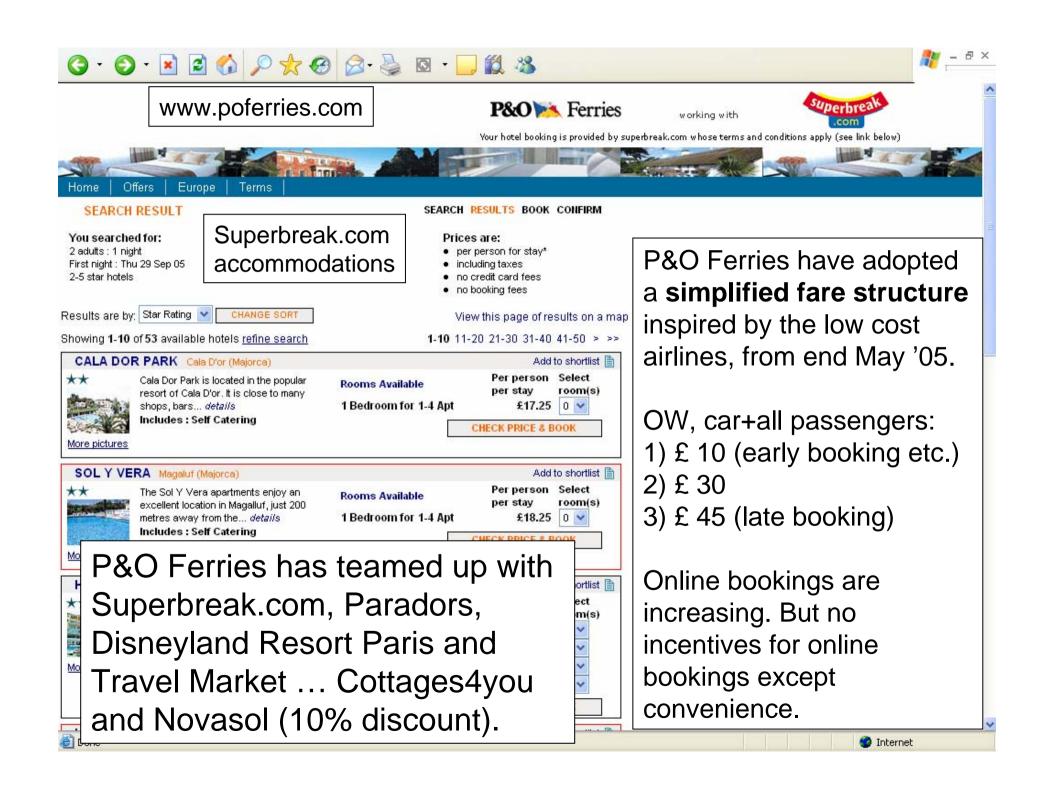
RGline.se offers an incentive for booking online: 3 EUR voucer.

This is the carrot method.

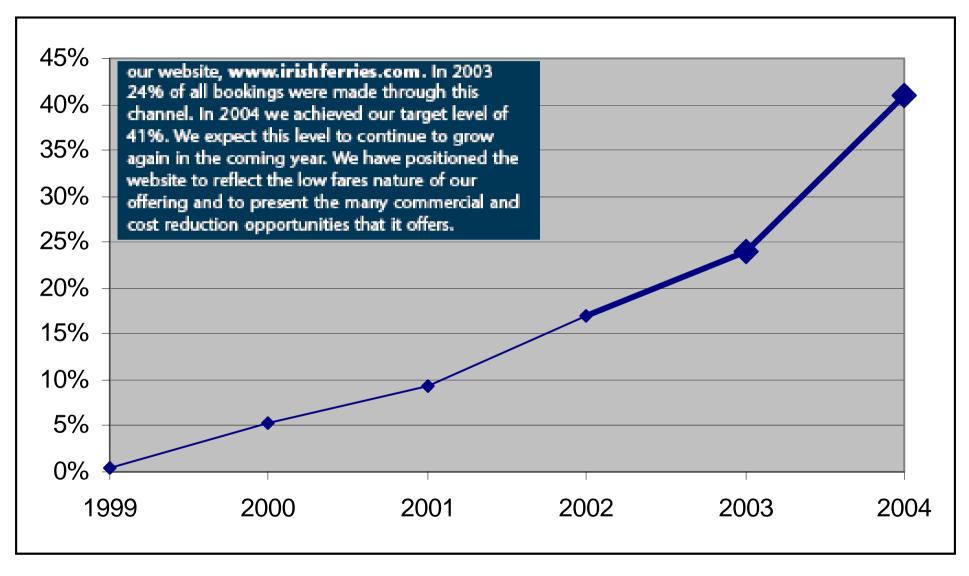
Scandlines.se use the stick method: "Book online or pay a 4 EUR booking fee!"







## Online booking % – Irishferries.com



Source: Irish Continental Group, Annual Reports

### trasmediterranea.es

Passengers: 2003: 3.5 million. -

2004: 3.2 million (one route closed).

Vehicles carried, 2003: 612.000.

Revenue, 2003: 325 million EUR

Number of ships, 2005: 45



Algeciras - Ceuta

Barcelona/Valencia - Baleares

Palma - Ibiza

Online booking implemented in 2004.

There are a number of offers listed at the website.







Return Trip

(1Pax+Car)

Car (Return trip)

95.22€

79€/trip

23€

## Summary

Several (car) ferry-lines in Scandinavia, specifically some with routes to/from and within Denmark are well advanced in the are of online booking. Several examples will be shown.

Among ferry-lines on routes to/from and within Denmark a high proportion (20-50%) of all car reservations are being booked online in 2005.